**MADDILETI NAGESH**

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**SUMMARY**

* Have 2 years of experience in Configuration/Solution Evaluation/Support and Maintenance of IBM TRIRIGA.
* Experience in TRIRIGA BOs, Form Building, Portal, Workflows, State-Families, Navigation and Contact role setup, Tririga Business Connect, Outbound/Inbound Integration.
* Expert in advanced development methodologies, tools and processes contributing to the design and rollout of cutting-edge software applications.
* Hands on experience working in JAVA and other web Technologies.
* Able to analyze code and engineer well-researched, cost-effective and responsive solutions.

**TECHNICAL SKILLS**

* Database: Oracle,MySQL (Hands on)
* Tools: IBM TRIRIGA

**EDUCATION**

* Bachelors of Technology from GATES Institute of Technology, Anantapur, A.P

**WORK EXPERIENCE**

**Cognizant Technologies Solutions**

Programmer Analyst

Feb 2019 – Present

Client: McDonald’s

* Provided technical support (IBM TRIRIGA) in case of issues and other queries.
* Have worked with the tools for developing Data Modeler, Form Builder, State transition, List & Classification, Association, Smart Sections & Locator Field, Navigation & Portal development, Report Manager and Workflow creation.
* Periodic monitoring of agents running on IBM-TRIRIGA applications and taking proper actions.
* Resolve incidents logged in by the customer as per SLA.
* Assist the client’s TRIRIGA team to resolve issues & to provide business solutions.
* Worked on small enhancements and Deliver on-time with quality.
* Track, identify trends to find repeated issues and develop permanent solutions.
* Keep the management informed of the status and generate report for the meetings.
* Performed manual testing on the Real Estate Module (Lease).